



RETURNS PROFORMA INVOICE

A Alfa Sko AS
Postboks 89
2711 Gran
Norway

T + 47 61 33 69 00
E webshop@alfa.no

ORDER NR: _____

SHIPPER DETAILS

First Name:

Last Name:

Address:

Zip code:

City:

State/Province:

Country:

Telephone:

E-mail:

RECEIVER DETAILS

Company name: Alfa Sko AS

Address: Postboks 89

Zip code: 2711

City: Gran

Country: NORWAY

Telephone: +47 61 33 69 00

E-mail: webshop@alfa.no

Size	Article nr.	Article name	Exchange or return (X)	Quantity	Item Value (€)	Reason (1-8)
			<input type="checkbox"/> Exchange for sz.: <input type="checkbox"/> Return			
			<input type="checkbox"/> Exchange for sz.: <input type="checkbox"/> Return			
			<input type="checkbox"/> Exchange for sz.: <input type="checkbox"/> Return			
Total value of items returned						

REASON FOR RETURN

1 - Too small

2 - Too big

3 - Wrong fit for me

4 - Wrong product delivered

5 - Wrong size delivered

6 - Flawed product

7 - Does not correspond to my expectations

8 - Regretted purchase

Terms of return: DDU

Reason for export: Returned goods rejected by customer

I DECLARE THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE

Print Name:

Sign:

Dear customer!

Thank you for shopping at alfaoutdoor.com.

We offer 14 days of return in our online store. In cases of returns or exchanges, please **complete this form and give 5 copies to the courier of your return. Please also attach the original invoice for the shoes with the written text "RETURN" on the outside of the package.**

Ensure that the shoes are properly packaged, preferably in its original shoe box and outer packaging, and send the product(s) and any attachments as described above as a registered, insured and traceable shipment to:

Alfa Sko AS
Postboks 89
2711 Gran
NORWAY

Note that you as a customer cover the return freight. Alfa is not responsible for items lost/damaged during shipping or packages detained at customs due to lacking or insufficient documentation. Alfa cannot replace parcels lost during return shipment if proof of tracking is unavailable.

Returns will be refunded to the credit card used for payment. For exchanges, the new boots will be sent to the same shipment address as the original order.

Please note that the processing of your return can take up to 2 weeks, in addition to transit times.

Welcome back to alfaoutdoor.com!